

ABSTRACT OF THE DISCLOSURE

A management server extracts information on an unaccepted work request from another work area other than the work area
5 of a worker from a reception information memory section and
detailed reception information memory section. The management
server computes a relative distance between the worker and a
client from the longitude and latitude of the terminal of the
worker and the longitude and latitude of the client, and
10 extracts information showing that the relative distance lies
within a predetermined distance from the extracted information
on the unaccepted work request. Further, the management
server extracts information needed for a work item from the
information showing the relative distance lying within the
15 predetermined distance and sends that information to the
worker's terminal. The worker selects work request items from
a work request list and sends them to the management server.
The management server updates a progress code, etc.
corresponding to the selected items.